



What our clients say...

"Our internal business culture aims to provide value through the delivery of strategic products and services underpinned by a sound framework of prudential standards and absolute relationship integrity. In this context, Claybrook have proved themselves to be an ideal fit for the delivery of our pensions administration services over a period in excess of 10 years. It is a measure of the strength of the relationship between our organisations that our respective people can shade out our business borders and operate as a single team with one vision for success."

Nasser Gilani, Partner Affairs Pensions and Chairman of the Claybrook User Group



Our relationship with Claybrook has been in place for over 20 years and in that time we have always been impressed with how hard they work on our behalf and how they aim to make life easier for us as clients. They have always been understanding of our needs and requirements and have always been quick to provide answers and support.

Stuart Stephen, Pensions Manager



"The training program rolled out at TfL post implementation has helped extensively in bedding in the system. Knowledge gained by individuals has cascaded down to the team effectively, and alongside the formal training program have provided a higher level of comfort and confidence in the system. TfL have developed a close working relationship with Claybrook and this project was a natural extension of that."

Garry Wake, Pensions Manager, Transport for London



"We are particularly impressed with the functionality and flexibility of Compendia and the hands-on approach it will allow us to take in this challenging environment. The browser-based technology will allow for any of the systems facilities to be distributed over the internet, not only to members, trustees and HR/payroll but also to administrators, thus opening up a simple route to working off site and at home."

Mark Bellm, Group Pensions Manager



"Following a wide-ranging review and relaunch of our HR systems, we were keen to select a pensions administration solution that fitted into our improved HR offering, provided the right functionality and value for money and allowing members to have greater control over their pension decisions. We felt that Claybrook's Compendia ASP system was the leading provider in its field offering modern browser-based technology with a risk free pedigree. I have been extremely impressed how quickly and professionally Claybrook have handled the migration and we have now successfully implemented the system for our 2,500 UK employees."

Andrew Darlison, Pensions Manager

C L I F F O R D
C H A N C E

"We were looking for a system that would enable us to improve the quality of the service to our membership through opportunities in automation, document management and web based self service delivery. We undertook a market review with assistance from our consultants and concluded that Claybrook and their Compendia system were the best choice to partner us in achieving this objective"

Trevor Sparrow, Head of Global Pensions, Lloyds Register



"We believe that the success of this partnership will be of huge benefit to the Services as we continue through this project. A key factor in Claybrook's appointment was the company's ability to provide a modern, off-the-shelf package that would ensure a sound platform on which to complete a project of this size in a very tight timescale and with minimal risk."

Air Commodore Ian Harvey, Director of Operations, Armed Forces Pensions Agency



"We are delighted that we are now able to offer our members such a leading technology solution in communication and pensions modelling. With a scheme membership that is fairly unique in its UK-wide geographic location and differing levels of financial and technological sophistication, it was essential that we could cut through the complexities to deliver fast, easy to understand 'live' information about their pensions benefits."

Vincent Gordon, CEO ITB Pension Funds



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