

xâfinity claybrook



The UK's leading specialist provider  
of pensions administration and actuarial  
valuation software and services



# Award-winning and market-leading solutions from Xafinity Claybrook



**Compendia** is a powerful web-based solution for comprehensive, long-term, value-driven management of occupational defined benefit, defined contribution, career average and hybrid pension schemes.

Compendia provides the complete range of administration, reporting and communication services to support in-house and third-party administrators, trustees, employers and members.

- Case management
- Calculations
- Workflow
- Pensions payroll
- Management information
- Electronic document management
- Self-service

**PenCalc Calculations Workbench** is an advanced parameter-based calculation building tool used not only by Xafinity Claybrook but also by many third-party administration specialists. It enables auditable calculations to be built by pensions analysts quickly.

**SuperVal** is the market's leading actuarial valuation software, widely used by consulting firms and pension industry actuaries throughout the UK, Australia and South Africa.



Pensions Software Provider  
of the Year 2007



Pensions Software Provider  
of the Year 2006



Systems and Software  
Provider of the Year 2005



Pensions Administration  
Software Provider  
of the Year 2005

# Delivering new value to administrators, new services to members

Organisations typically have three key objectives in relation to pensions:

- to drive down the costs of long-term administration
- to achieve new levels of flexibility, efficiency, transparency and compliance
- to provide a system that is member-centric, delivering the highest standard of member services

Xafinity Claybrook is the UK's leading specialist in meeting those requirements, through the most innovative, complete and value-driven software technology available today.

With 30 years' experience in developing top class pensions administration software, we were first in the UK to deliver a truly web-based pensions platform.

We also have the benefit of belonging to the UK's premier specialist pension services group, Xafinity – a guarantor of our long-term stability, and an engine for innovation and development.



*"We were keen to select a pensions administration solution that fitted into our improved HR offering, provided the right functionality and value for money and allowed members to have greater control over their pension decisions. We felt that Claybrook's Compendia ASP system was the leading provider in its field, offering modern browser-based technology with a risk-free pedigree."*

**Andrew Darlison, Pensions Manager, Clifford Chance**



# Innovation, experience, customer service and value – the complete package



*"We are delighted to be able to offer our members such a leading technology solution in communication and pensions modelling. It was essential that we could cut through the complexities to deliver fast, easy to understand, 'live' information about their pension funds."*

Vincent Gordon, CEO, The ITB Pension Funds



Fixed prices, rapid implementation and knowledgeable client account teams complement our user-friendly, intuitive technology in reducing costs and maximising value for our clients.

This package has made Xafinity Claybrook the pre-eminent solutions provider in the market historically, and the partner of choice for the future.

## **The web-based pensions solution, for maximum self-service usability**

Our award-winning Compendia solution is a browser-based thin client platform which integrates fully with corporate intranets, portals and the internet for on demand access.

This scalable architecture enables real-time updating and effortless new-user rollout. It also provides administrators, managers, directors, trustees, HR and payroll staff – and above all members themselves – with permission-based access to the system.

That means flexible working opportunities for pensions staff, real-time information for key stakeholders and the extensive self-service visibility that members increasingly demand.

## **Integrated calculations, workflow, payroll and electronic document management**

Flexibility and functionality are the two key principals underpinning our solutions.

Incorporating the market's most widely used (nearly 10 million scheme members) and robust calculations engines, PenCalc Workbench, Compendia provides the tools for reliable and effective pensions administration for schemes of any size from the small firm to the multinational enterprise.

Extensive automation speeds up administration and reduces opportunities for error. Extensive, configurable workflows enable processes to be completed consistently and reliably by all administrators.

Fully integrated Electronic Document Management (EDM) and payroll options ensure that the operation of the system is seamless, auditable and complete.

*"We're particularly impressed by the functionality and flexibility of Compendia and the hands-on approach it will allow us to take. The browser-based technology will allow for any of the system's facilities to be distributed over the Internet, not only to Members, Trustees and HR/Payroll but also to administrators, thus opening up a simple route to working off-site and at home."*

Mark Bellm, Group Pensions Manager, Chubb

### **Reduced compliance risk, increased information availability**

Our technical architecture is designed to reduce compliance risks and increase the availability of information. Timely software updates keep schemes abreast of regulatory changes. Workflows ensure that processes remain compliant.

With the exceptional accuracy of our calculations engine reducing the opportunity for error, and knowledge being encapsulated within the system rather than in the administrators' heads, our technology substantially reduces risk across the board.

### **Fixed price, rapid implementation makes migration easy and economical**

Moving to a new pensions system needs to be made as straightforward as possible. We offer a fixed price approach and rapid implementation capability.

Our robust migration process is supported by a data application which ensures data integrity, reconciliation, cleansing and migration.

Our experience, technology and methodology ensure that data is ported into Compendia with absolute accuracy.

### **Delivering value in the short, medium and long terms**

At Xafinity Claybrook we deliver excellent value to customers large and small through proven technology designed for long-term investment protection, and backed by the best customer service and support in the market.

This combination offers opportunities for immediate process cost reduction through intuitive automation, minimising training and software management needs and ensuring data quality and process compliance.

*"It's a measure of the strength of the relationship between our two organisations that our respective people can shade out our business borders and operate as a single team, with one vision for success."*

Nasser Gilani, Partner Affairs Pensions, PricewaterhouseCoopers

*"Our relationship with Claybrook has been in place for over 20 years. We have always been impressed with how hard they work on our behalf and how they aim to make life easier for us as clients."*

Stuart Stephen, Pensions Manager, Sainsbury's

### **Value qualified by the UK public sector**

Since 1998, Xafinity Claybrook has been the sole accredited software supplier to the Principal Civil Service Pension Scheme (PCSPS), and the contracted provider to the Office of Government Commerce. Millions of UK public sector members, and more than a million NHS pensioners, are supported on Xafinity Claybrook systems.

### **For all kinds of employers' pension schemes**

Many final salary schemes need to be migrated to efficient, comprehensive, low-cost administration platforms. Compendia is recognised as the platform of choice for this.

Employers moving to defined-contribution, hybrid or CARE scheme models will also find Compendia provides exactly the blend of comprehensive administration, member usability and long-term economy they need.

### **The solution of choice for Third Party Administrators**

Scalability, cost reduction, robust automation and workflow-driven ease of use make Compendia the ideal solution for third-party pensions administrators. Our PenCalc Calculations Workbench and SuperVal actuarial valuation solutions are also available to underpin high quality, low cost TPA operations.

If you would like more information on how Xafinity Claybrook can help you streamline and enhance your pensions administration and self service, please call us on +44 (0)1293 604028 or email [enquiries@xafinityclaybrook.com](mailto:enquiries@xafinityclaybrook.com)

# Xafinity: the UK's pensions and benefits specialist

Xafinity Claybrook is a member of the Xafinity group, the UK's leading specialist provider of pensions and employee benefits expertise.

The group, which has 170 years' experience in the UK market and handles £1.6 trillion annually, provides a wide range of services that enable public and private sector organisations to deliver employee benefits more efficiently.

Xafinity was named as the Flexible Benefits Advisor of the Year and the Best Pensions Software Provider in 2007, and is the only accredited software supplier to the UK Principal Civil Service Pension Scheme.



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