

Media Release

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For immediate release



David Gavins appointed to head Hazell Carr

Hazell Carr Limited has announced the appointment of David Gavins as *Head of Hazell Carr*.

With a strong track record in resourcing and professional services, David joins Hazell Carr from Ernst & Young, where he spent nine years as an Executive Director and prior to that was with PricewaterhouseCoopers.

He is an experienced general manager with a comprehensive and successful background in business development and the creation of 'go to market' strategies in a number of industry sectors; and in the identification and delivery of professional resources and services to a wide range of organisations

Commenting on his appointment and his vision for Hazell Carr, David said,

"It is very rewarding when you can provide resourcing or professional services solutions to a company and see a tangible change in their business or the way they are perceived in their market space. In a nutshell, our goal is to help our client companies regain the confidence of their customers – thus reducing risk and enabling them to grow.

We have a great team at Hazell Carr and the business is going from strength to strength. My objective is to build on Hazell Carr's already significant client base in both existing and new business sectors, by utilising our people and skill sets that are readily transferrable to new areas."

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Notes to editors:



Hazell Carr is one of the UK's leading specialist providers of complaint management, skills resourcing and customer service solutions.

For more than a decade, Hazell Carr has provided companies with complaint handling, customer services, actuarial, pension administration, project management, process development, performance management, compliance, systems and training expertise.

With experience across many different sectors and projects, our customers benefit from a highly experienced, skilled and versatile resource pool (staff and associates), helping them manage workloads, develop best practice and transform their levels of customer service.

Part of the Xafinity group.

www.hazellcarr.com



Xafinity is one of the UK's leading specialist providers of pensions, employee benefits and payments expertise, with 170 years' experience and handling £2 trillion annually.

The Group provides consulting, software, resourcing, training and business process outsourcing services that enable public and private sector organisations to deliver employee benefits more efficiently.

In 2009, Xafinity was voted best Third Party Administration provider at the Pension and Investment Provider Awards. In 2008, Xafinity was voted Pensions Administration System Provider of the Year and won the Pensions Administration Software Award, as well as winning Best Pensions Software provider in 2007. Xafinity is the accredited software supplier to the UK Principal Civil Service Pension Scheme.

With 1,400 people nationwide, Xafinity has operational and relationship management centres across the UK, in Bath, Cardiff, Crawley, Fleetwood, Leeds, London, Reading, Stafford, Stirling and Waterlooville.

www.xafinity.com